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Substitute	e for form 1449A/PTO			Complete if Known		
				Application Number	10/809,435	
ļ I	INFORMATION DIS	SCLOS	SURE	Filing Date	3/26/2004	
i ;	STATEMENT BY A	PPLIC	CANT	First Named Inventor	Y. MASUOKA	
				Art Unit	2127	
	(use as many sheets as	necessa	rv)	Examiner Name	TBD	
Sheet	1	of	2	Attorney Docket Number	500.43703X00	

U.S. PATENT DOCUMENTS							
Examiner Initials'	Cite No.1	Document Number Number-Kind Code ² (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear		
/C.A./		US- 2003/0028642	02-06-2003	Agarwal et al.			
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FOREIGN PATENT DOCUMENTS						
Examiner Initials'	Cite	Foreign Patent Document Country Code ³ -Number ⁴ -Kind Code ⁵ (# known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	Τ ⁶
/C.A./		JP 05-088917	04-09-1993	Kobe Nippon Dekin Software KK		
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Examiner	/Caroline Arcos/	Date	12/06/2007
Signature		Considered	12/06/2007

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Substitute for form	n 1449/PTO			Complete if Known		
				Application Number	10/809,435	
INFO	RMATION	N DISC	LOSURE	Filing Date	3/26/2004	
STAT	TEMENT I	BY AP	PLICANT	First Named Inventor	Y. MASUOKA	
				Group Art Unit	2127	
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Sheet	2	of	2	Attorney Docket Number	500.43703X00	

		NON PATENT LITERATURE DOCUMENTS	
Examiner Initials*	Cite No.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the	T ²
/C.A./		publisher, city and/or country where published. Aiming to improve quality in outsourcing services through introduction, IBM Customers Reference 2, Provision No. 33, page 34, Table 1, Spring 2002	
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Substitute	for form 1449A/PTO			Complete if Known		
				Application Number	Not Yet Assigned	
	INFORMATION DISCL	.osi	JRE	Filing Date	March 26, 2004	
	STATEMENT BY APP	LIC	ANT	First Named Inventor	Y. MASUOKA	
				Art Unit		
	(use as many sheets as nec	cessar	ν)	Examiner Name		
Sheet	1	of	1	Attorney Docket Number	500.43703X00	

U.S. PATENT DOCUMENTS							
Examiner	Cite	Document Number		Publication Date	Name of Patentee or	Pages, Columns, Lines, Where Relevant Passages or Relevant	
Initials'	No.1	Number-Kind Code ³ (#	known)	MM-DD-YYYY	Applicant of Cited Document	Figures Appear	
/C,A.		US- 6,504,621	B1	01/07/2003	D. L. Salgado		
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Examiner Initials'	Cite	Foreign Patent Document	Publication Date	Name of Patentee or	Pages, Columns, Lines, Where Relevant Passages					
	No. ¹	Country Code ³ -Number ⁴ -Kind Code ⁶ (if known)	MM-DD-YYYY	Applicant of Cited Document	or Relevant Figures Appear	T°				
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	Examiner	/Caroline Arcos/	Date	12/06/2007
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